



## MEMBERSHIP CANCELLATION

**Bob Freesen YMCA** 

If you are having trouble with a YMCA membership due to financial circumstances, please take a minute to call or visit the Bob Freesen YMCA and speak with a staff member about Financial Assistance. The YMCA helps hundreds of people each year with membership scholarships.

## How to cancel:

1. You must request cancellation of your draft in writing. Membership fees are continuous until cancelled in writing. A written request to cancel must be received by the last day of the previous month of your monthly bank draft. Written requests must be performed in person by use of a YMCA cancellation form found at the Front Desk. No cancellation will be accepted by phone, fax, or mail. All request to cancel received on or after the 1st day of the month will take effect the following month. Memberships that are cancelled by you or terminated by the YMCA will be subject to pay the start-up fee upon rejoining from a lapse of 60 days.

2. In the event of a non-payment for any reason, the YMCA reserves the right to collect the amount due on or before the next scheduled draft date. If funds are unavailable on the scheduled date for payment, your draft will be re-drafted daily within the next 30 days and you will be charged a \$25 return fee. Unavailability of funds includes non-sufficient funds, closed account, decline, exception, hold, expired credit card, etc. If the fees have not been electronically collected after 30 days, your membership fees may be payable in person at the Yter. If not paid within an additional 30 days, your membership may be terminated. You (or any member on your membership) will no longer be able to participate in programs or use the facility until the outstanding balance has been paid and the membership has been reinstated.